

Calderdale Royal Hospital Pharmacy – Outpatient and A&E Prescriptions

Who will dispense my prescription?

- Rowlands Pharmacy will dispense your prescription on Monday to Friday, and Saturday 09:00-14:00. Rowlands are situated on the ground floor of hospital
- At other times (Saturday 14:00-17:00) and Sunday (09:00-17:00) the hospital inpatient pharmacy team will dispense your prescription

What happens when Rowlands pharmacy is closed?

- The inpatient pharmacy team will greet you in the ground floor Rowlands waiting area
- Your details will be confirmed and your prescription printed
- If necessary, a pharmacist may need to do further checks to ensure the medicine prescribed for you is appropriate
- The hospital inpatient pharmacy is on the third floor and is not accessible to patients
- A pharmacy 'runner' will take your prescription to the inpatient pharmacy. When your prescription has been dispensed the 'runner' will bring your medicine back to the Rowlands waiting area

I've been previously for a prescription and it has been dispensed in the ground floor inpatient pharmacy. Why the change?

- The ground floor hospital pharmacy is currently being refurbished to allow a robot to be installed
- We apologise for the inconvenience and any delay this causes getting your prescription ready
- The work is due to be completed in March 2024

Why are you getting a pharmacy robot? What will it do?

- Pharmacy robots are in common use across UK hospitals
- The pharmacy robot will hold up to 80% of the pharmacy's stock of medicines
- The process for dispensing prescriptions for hospital inpatients and outpatients will be made more efficient
- The pharmacy robot will also be used to provide stock medicines to wards, which is currently a manual process

What should I do whilst waiting for my prescription?

- There is a coffee shop open on the ground floor, opposite WH Smiths
- We apologise for the extra time it may take for your prescription to be ready

How can I pay for my prescription today?

- Unfortunately, we cannot accept payment at the moment, but you will be given information how to pay online or at the General Office on each hospital site
- If you are exempt from prescription charges please complete the exemption form – will be attached to your prescription

If you have any further questions, please speak to the ground floor inpatient pharmacy team

If you have any comments about this leaflet or the service you have received you can contact :

Pharmacy Administration Team
Pharmacy Department
Huddersfield Royal Infirmary

Telephone: 01484 355767
Email: Pharmacy.AdminTeam@cht.nhs.uk

www.cht.nhs.uk

If you would like this information in another format or language contact the above.

Potřebujete-li tyto informace v jiném formátu nebo jazyce, obraťte se prosím na výše uvedené oddělení

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub wersji językowej, prosimy skontaktować się z nami, korzystając z ww. danych kontaktowych

ਬ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਪ੍ਰਾਚੂਰ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ,
ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉਪਰੋਕਤ ਵਿਭਾਗ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو یہ معلومات کسی اور فارمیٹ یا زبان میں درکار ہوں، تو
برائے مہربانی مندرجہ بالا شعبے میں ہم سے رابطہ کریں۔

"إذا احتجت الحصول على هذه المعلومة بشكل مغاير أو مترجمة إلى لغة مختلفة فيرجى منك الاتصال بالقسم
المذكور أعلاه"