### **Orthopaedic Department**

# Advice regarding outpatient follow-up following attendance with a fracture (broken bone)

Your injury has been assessed and treated by the Emergency (A&E) Department staff.

Following this review in the Emergency Department there are two possible outcomes:

- 1. General fracture clinic appointment
- 2. You will be referred to the Virtual Fracture Clinic (VFC)

### What happens in the VFC?

- The Virtual Fracture Clinic Team will contact you by phone within the next few days to confirm a plan of management and provide further information even if no follow-up is thought to be required.
- Clinics are scheduled Monday to Friday and led by a Consultant Orthopaedic Surgeon. Your injury and relevant x-rays will be reviewed electronically to decide your management plan.
- Many injuries heal well over time without any further treatment. However, if it is felt necessary, a specialist appointment will be arranged for you.
- Any information will be confirmed in a subsequent letter to you/your GP.

### It is important that we have current contact details for you, including at least one phone number.

You should expect a phone call within 72 hours after presentation to the hospital. If we are unable to contact you a short message or text will be sent asking you to contact the VFC. If you do not receive a phone call or message after the **'contact day'** please contact the VFC.

## Please be aware that phone calls made from within the hospital will appear on your phone as "number withheld"

Should you have any worries or concerns following discharge from the Accident and Emergency department please contact:

### Virtual Fracture Clinic - 01484 342880

#### 9.00am - 4.00pm, Monday to Friday

### For non-urgent queries please email: virtualfractureclinic@cht.nhs.uk

Please note that we cannot provide any appointment information via this number.

### For appointments, please telephone: 01484 355370

In an emergency outside of these hours

- Speak to your GP
- Call 111
- Go to the Emergency Department

Please do not use the Emergency numbers for general enquiries



If you have any comments about this leaflet or the service you have received you can contact :

Surgical Division Office Huddersfield Royal Infirmary

Telephone No: 01484 347037

www.cht.nhs.uk

If you would like this information in another format or language contact the above.

Potřebujete-li tyto informace v jiném formátu nebo jazyce, obraťte se prosím na výše uvedené oddělení

Jeżeli są Państwo zainteresowani otrzymaniem tych informacji w innym formacie lub wersji językowej, prosimy skontaktować się z nami, korzystając z ww. danych kontaktowych

ਰ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਪ੍ਰਾਰੂਪ ਜਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਲੈਣਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਉਪਰੋਕਤ ਵਿਭਾਗ ਵਿੱਚ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।

> اگر آپ کو سے معلومات کس می اور فارم می طازبان می درکار ہوں، تو بر ائے مہربازی مندر جہ بالا شعبے می ہم سے رابطہ کری.

"إذا احتجت الحصول على هذه المعلومة بشكل مغاير أو مترجمة إلى لغة مختلفة فيرجى منك الاتصال بالقسم المذكور أعلاه"



SMOKEFREE We are a smoke free Trust. If you need help to quit yorkshiresmokefree.nhs.uk can help